



Bonus Coffee Accessories Promotion

Terms and Conditions

1. Information on how to enter/claim forms part of these Terms and Conditions. Participation in this promotion is deemed acceptance of these Terms and Conditions. Bonus Pack offer is not valid in conjunction with any other offer.
2. Entry is open to all Australian Residents. Employees and their immediate families of the Promoter, participating retailers and agencies associated with this promotion are ineligible to enter. Immediate families mean any of the following: spouse, ex-spouse, de-facto spouse, child or step-child (whether natural or by adoption), parent, step-parent, grandparent, step-grandparent, uncle, aunt, niece, nephew, brother, sister, step-brother, step-sister or 1st cousin.
3. The Promoter reserves the right at any time, to verify the validity of entries and entrants (including an entrant's identity, age and place of residence) and to disqualify any entrant who submits an entry that is not in accordance with these Terms and Conditions or who tampers with the entry process. Errors and omissions will be accepted at the Promoter's discretion. Failure by the Promoter to enforce any of its rights any stage does not constitute a waiver of those rights.
4. To be eligible to receive the bonus consumers must purchase from a participating retailer:
 - I. An EABI6600, ESAM6700, ESAM6600, ESAM5600, ESAM5500T, ESAM5500B and ECAM23450S Fully Automatic Coffee Machine to receive a bonus De'Longhi Grande Coffee Accessories Pack valued at \$299 RRP (inc GST) via redemption
 - II. An ESAM5450, ECAM23210B and ESAM03110S to receive a bonus De'Longhi Deluxe Coffee Accessories Pack valued at \$149 RRP (inc GST) via redemption
 - III. Promotion commences 1st July (12am) – 9th September (12.01am) ("Promotional Period)". All times indicated will be AEST.
5. Incomplete, incomprehensible and illegible entries will be deemed invalid.
6. Entrants must retain their original purchase receipt(s) as proof of purchase. Failure to provide an original purchase receipt to the Promoter upon request will result in an invalid entry and forfeiture of any right to the bonus pack. Purchase receipt(s) must clearly specify the store of purchase and that the purchase was and during the promotional period but prior to claim/entry.
7. Offer is valid on retail purchases only and excludes commercial and online purchases. Redemption of bonus is applicable once purchased goods are paid for in full.
8. Multiple claims permitted, subject to the following: (a) only one (1) claim permitted per specified purchase; and (b) each claim must be submitted separately and in accordance with the claim requirements.
9. Customers must either complete the Online Redemption Form by visiting www.delonghi.com.au or Redemption Form and provide a copy of their tax invoice receipt and send it to: De'Longhi Fully Automatic Bonus Coffee Pack Promotion, PO Box 4156 Milperra BC NSW 1891. All redemption claims must be received by Friday 10th September, 2010 otherwise the claim will be deemed invalid.

10. Customers must state an address where bonus items can be delivered to, PO box addresses will not be accepted.
11. Claims will be deemed to be accepted at the time of receipt and not at the time of transmission. The promoter accepts no responsibility for any claims not received by the Promoter or delays in the delivery of the claims due to technical disruptions, network congestion or for any other reason.
12. Bonuses are not transferable or exchangeable and cannot be taken as cash.
13. This offer is not redeemable in store.
14. De'Longhi bonus product may vary from that shown subject to availability. In the event that the bonus is not available, the Promoter will substitute another bonus product/s to the same and equal recommended retail value and/or specification.
15. The Promoter accepts no responsibility for any variation in the bonus product save that it is to the same and equal recommended retail value and /or specification.
16. Except for any liability that cannot be excluded by law, the Promoter (including its officers, employees and agents) excludes all liability (including negligence), for any personal injury; or any loss or damage (including loss of opportunity); whether direct, indirect, special or consequential, arising in any way out of the promotion, including, but not limited to, where arising out of the following: (a) any technical difficulties or equipment malfunction (whether or not under the Promoter's control); (b) any theft, unauthorised access or third party interference; (c) any claim that is late, lost altered, damaged or misdirected (whether or not after their receipt by the Promoter) due to interference; (c) any claim or gift that is late, lost, altered, damaged or misdirected (whether or not after their receipt by the Promoter) due to any reason beyond the reasonable control of the Promoter; (d) any variation in gift value to that stated in these Terms and Conditions; (f) any tax liability incurred by a claimant or (g) use of the bonus.
17. The Promoter collects entrants' personal information in order to conduct the promotion. If the information requested is not provided, the entrant may not participate in the promotion. An entrant is entitled to access his/her personal information by calling De'Longhi on 1800 126 659.
18. All entries become the property of the Promoter. All entries will be entered into a database and if consent has been provided by the entrant, the Promoter may use the entrants names and addresses for future promotional, marketing and publicity purposes, unless otherwise advised by the entrant by calling De'Longhi on 1800 126 659. Entrants can request access to or correction of their details by contacting the promoter on 1800 126 659 or **promotions@delonghi.com.au**.
19. The Promoter is De'Longhi Australia Pty Ltd (ABN 49 104 012 857) of Unit 3A, 43 Lyn Parade, Prestons NSW 1891.